

Instructions for using the Recovery Utility

- 1) Make sure your computer has a static IP address
- 2) Connect normal Lan cable from router to computer.
- 3) Plug the adapter that was included with router in to the serial port on computer & connect this to lan 4 (Lan 3 for 6404V(G)P) on router via lan cable (Some models have a consol cable instead).
- 4) Disable all firewalls.
- 5) Disable all network devices.
- 6) Reset to factory, turn router off & only turn on when prompted.
- 7) Run the utility, when you get to the part where it asks you to point to a specific file type, choose "All Files" in the "Files of Type" box & then choose the .cem file included with utility (This file will vary depending on model).
- 8) From this point just follow the prompts.

For those using Vista to run the recovery utility, please run in compatibility mode.

Right click on "Recovery utility", select "Properties" & then the "compatibility" tab, check "run this program in compatibility mode for Windows XP SP2" & press OK, utility will then work fine.